



Find a care provider in your plan's network

A step-by-step guide for the plan you are considering



Having the right care provider for your needs is important for your overall health and well-being. Choosing one in your plan's network also helps save you money. Here's how to find care for the 2026 plan year.

Our Find Care tool on **anthem.com** and the **SydneySM Health** app helps you find doctors, hospitals, labs, and other healthcare providers in your plan's network.

If you use a healthcare provider or facility outside your plan's network, your part of the cost for care may be higher, and your care may not be covered, depending on the health plan you have.

You can search for care from anywhere with the **Sydney Health** app or follow the instructions on the next page to find care.



We are here to help

If you have questions about finding care or need more information about your health plan, contact an Anthem Advocate at **833-549-1179**.

Effective January 1, 2026, the provider network will differ from the National PPO in select states. You should check to see if your current providers are part of the network prior to receiving care.



Download Sydney Health

Scan the QR code with your phone's camera to download the **Sydney Health** app.



How to find care in your plan's network online

1. Go to [anthem.com/find-care](https://www.anthem.com/find-care) or open the **Sydney Health** app.
2. Enter your Alpha Prefix in the *ID number or prefix (first three values)* box. Or, if viewing digitally, click the **Find Care** link in the right column found in the table below.

State	Network	Alpha Prefix	URL
DMV (DC, MD, and VA metro)	DC/MD/N.VA - BlueChoice Adv Open Access*	C9X	Find Care
Florida	FL - Network Blue	F4L	Find Care
Kansas	KC - Preferred-Care Blue	K6E	Find Care
Georgia	GA - Blue Open Access POS	G4M	Find Care
Missouri	MO - Blue Access Choice**	M6X	Find Care
New Hampshire	NH - BlueChoice Open Access POS	N8V	Find Care
New Jersey	NJ - Horizon Managed Care Network	H4P	Find Care
Wisconsin	WI - Blue Preferred POS	W4N	Find Care
Virginia	VA - HealthKeepers POS	V8D	Find Care
All Other Areas	National BlueCard PPO/CDHP	DKV	Find Care

*Counties included: Fairfax, Fairfax City, Falls Church City, Prince William, Arlington, Alexandria City

**Counties included: St. Louis and surrounding areas: Franklin, Jefferson, Lincoln, St. Charles, St. Francois, St. Louis, St. Louis City, Sainte Genevieve, Warren, and Washington

3. On the **Find Care** page, you can look for a provider nearby or search by their name.
4. Select a care provider from the list shown to see more details, such as:
 - Specialties
 - Gender
 - Languages spoken
 - Training
 - A map of their office location
 - Office phone number