

Vision benefits you can use anywhere

Seamless service and exceptional care with
Vision from Cigna Global Health Benefits



Keep an eye on your vision

You rely on your eyes and vision to do most daily activities. Whether you're driving a car or walking, you need clear vision to keep you and those around you safe. Going for an eye exam is not only about checking your need for glasses – it's important for your eyes and general health too.

Utilize **Vision from Cigna Global Health Benefits** powered by EyeMed, our product offering with a vast network of vision providers in the **United States (U.S.)**.

The implementation of EyeMed, a third-party administrator for vision care in the U.S., creates an integrated network solution and further enhances your experience.

U.S. vision network offering access and quality

With more choices than ever, our U.S. vision network includes many retail providers that offer evening and weekend hours. This makes getting important vision care services a little easier for people with busy schedules. Some providers even have on-site labs so you can get your glasses in about an hour, or the same day.

With options that include independent providers, as well as large national retail providers and online providers, you can get the care you need when and how you need it, with no claim to submit and lower out of pocket costs. Simply show your Cigna Global Medical ID Card in the U.S. to receive care.

- The network includes more than **169,000** eye care professionals (number of doctors across all locations, or access points)¹
- You can receive services at more than **36,000** full-service locations nationwide¹
- More than **11,000** retail providers including LensCrafters, Pearle Vision, Target Optical and Walmart Vision²
- Online retailers including Glasses.com, LensCrafters, Target Optical, Oakley, Contactsdirect, Ray-Ban.com and more

Manage your vision plan online with ease

From Cigna Envoy, you will be able to connect to our vision member portal for U.S. care via single sign-on; allowing for provider search, online scheduling, EOBs and more.

Visit [Cigna Envoy](#)³ to search for an Optical/Vision care provider internationally. Here you can also submit and track your claim and view your Explanation of Benefits (EOB).

You'll find the Cigna Envoy app download details on the next page.

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In collaboration with:





Get real-time access to your health information with the Cigna Envoy App

The Cigna Envoy mobile app is free to Cigna Healthcare customers. It's available from the App Store® and Google Play™.

Download the app today.⁴



Questions on your coverage?

If you still have questions about your U.S. vision coverage, contact EyeMed via the Cigna Healthcare dedicated phone number at **+1.833.918.0878**. You can call EyeMed for a variety of topics, including confirming benefits or eligibility and help finding an in-network eye doctor.

For international support, contact the Cigna Healthcare® Global Service Center 24/7 toll-free at **+1.800.441.2668** (as listed on your medical ID card) for benefits, eligibility, locating providers and more.

Global Health Benefits



1. The Cigna Healthcare vision network is serviced by EyeMed. Number of contracted providers as of December 2024, EyeMed internal reporting. Client results may vary.
2. EyeMed Provider Network Summary, Cigna Healthcare; April 2025.
3. Web-based tools, such as Cigna Envoy® are available for informational purposes only. These tools are not intended to be a substitute for medical care provided by a physician. The listing of a health care professional or facility in the mobile directories available through the Cigna Envoy mobile app does not guarantee that the services rendered by that professional or facility are covered under your benefits plan. Refer to your plan documents, or call the number listed on your ID card, for information about the services covered under your plan benefits. References to non-partnered organizations or companies, and/or their products, processes or services, do not necessarily constitute an endorsement or warranty thereof.
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